

**CERTIFICATO N. 1090.2024**  
**CERTIFICATE N.**

SI CERTIFICA CHE IL SISTEMA DI GESTIONE PER LA QUALITA' DI  
*WE HEREBY CERTIFY THAT THE QUALITY MANAGEMENT SYSTEM OPERATED BY*

**ELLYSSE S.R.L.**

VIA DANUBIO 19 - 42121 REGGIO EMILIA (RE) Italy  
UNITA' OPERATIVE/OPERATIVE UNITS  
VIA DANUBIO 19 - 42121 REGGIO EMILIA (RE) Italy

*E' CONFORME ALLA NORMA / IS IN COMPLIANCE WITH THE STANDARD*

**ISO 9001:2015**

*PER LE SEGUENTI ATTIVITA' / FOR THE FOLLOWING ACTIVITIES*

Progettazione, sviluppo e assistenza di soluzioni software di contact center omnicanale e assistenti virtuali in modalità on premises e cloud. Erogazione di servizi professionali di consulenza in ambito informatico.

*Design, development and support of omnichannel contact center software solutions and virtual assistants in on-premises and cloud mode. Provision of professional IT consulting services.*

Ulteriori informazioni riguardanti l'applicabilità dei requisiti ISO 9001:2015 possono essere ottenute consultando l'organizzazione  
*Further clarifications regarding the applicability of ISO 9001:2015 requirements may be obtained by consulting the organization*

IL PRESENTE CERTIFICATO E' SOGGETTO AL RISPETTO DEL  
REGOLAMENTO PER LA CERTIFICAZIONE DEI SISTEMI DI GESTIONE  
*THE USE AND THE VALIDITY OF THE CERTIFICATE SHALL SATISFY THE  
REQUIREMENTS OF THE RULES FOR CERTIFICATION OF MANAGEMENT SYSTEMS*

<b>DATE:</b>	<b>PRIMA CERTIFICAZIONE</b> <i>FIRST CERTIFICATION</i>	<b>EMISSIONE CORRENTE</b> <i>CURRENT ISSUE</i>	<b>SCADENZA</b> <i>EXPIRY</i>
	06/10/2024	06/10/2024	06/10/2027



IMQ S.p.A. - VIA QUINTILIANO, 43 - 20138 MILANO ITALY  
Management Systems Division - Flavio Ornago



IAF: 33,35

MS N° 0005MS

Membro degli Accordi di Mutuo Riconoscimento EA, IAF e ILAC  
*Signatory of EA, IAF and ILAC Mutual Recognition Agreements*

La validità del certificato è subordinata a sorveglianza annuale e riesame completo del Sistema di Gestione con periodicità triennale  
*The validity of the certificate is submitted to annual audit and a reassessment of the entire Management System within three years*



www.cisq.com

CISQ è la Federazione Italiana di Organismi di Certificazione dei sistemi di gestione aziendale. CISQ is the Italian Federation of management system Certification Bodies.

# Certificate

**CISQ/IMQ** has issued an IQNET recognized certificate that the organization:

**ELLYSSE S.R.L.**

**VIA DANUBIO 19 - 42121 REGGIO EMILIA (RE) Italy**

has implemented and maintains a  
**Quality Management System**

for the following scope:

**Design, development and support of omnichannel contact center software solutions and virtual assistants in on-premises and cloud mode. Provision of professional IT consulting services.**

which fulfills the requirements of the following standard:

**ISO 9001:2015**

Issued on: **2024/10/06**

Expires on: **2027/10/06**

Registration Number: **IT-1491921090.2024**



**Alex Stoichitoiu**  
President of IQNET



**Mario Romersi**  
President of CISQ



This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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**MSZT** Hungary **Nemko AS** Norway **NSAI** Ireland **NYCE-SIGE** México **PCBC** Poland **Quality Austria** Austria **SII** Israel **SIQ** Slovenia  
**SIRIM QAS International** Malaysia **SQS** Switzerland **SRAC** Romania **TSE** Türkiye **YUQS** Serbia

\* The list of IQNET Members is valid at the time of issue of this certificate. Updated information is available under [www.iqnet-certification.com](http://www.iqnet-certification.com)